



October 23, 2006

Appointment System Update New E-Fax Number and Extension of Time for Appointment Requests

APM Terminals (Jamaica) Limited, in an effort to further improve the Appointment System, wishes to advise all our clients, that Appointment requests can now be faxed to **876 923 2905**. This e-fax system allows for requests, when faxed to be received as e-mails and the responses sent as e-mails and received by the client as a fax. This process allows for a faster and more efficient response to faxed Appointments.

Effective immediately, the deadline for Appointment requests have been extended from 1400 to 1500 hours. Responses will be sent by 1700 instead of 1600 hours. Kindly note that overtime requests will remain at 1400 hours.

The Terminal has implemented these changes in order to allow for greater flexibility and improvement, in an effort to reduce the number of persons currently misusing the system.

As was stated in a previous bulletin dated October 20, 2006, the Terminal will be forced to implement a charge of **US\$100** for missed appointments, effective November 13, 2006, if the current trend of 40% misuse of the system continues. We continue to make adjustments to assist the process in having this figure reduced. We implore all our clients to play their part in utilizing the system efficiently.

Together we can achieve.

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